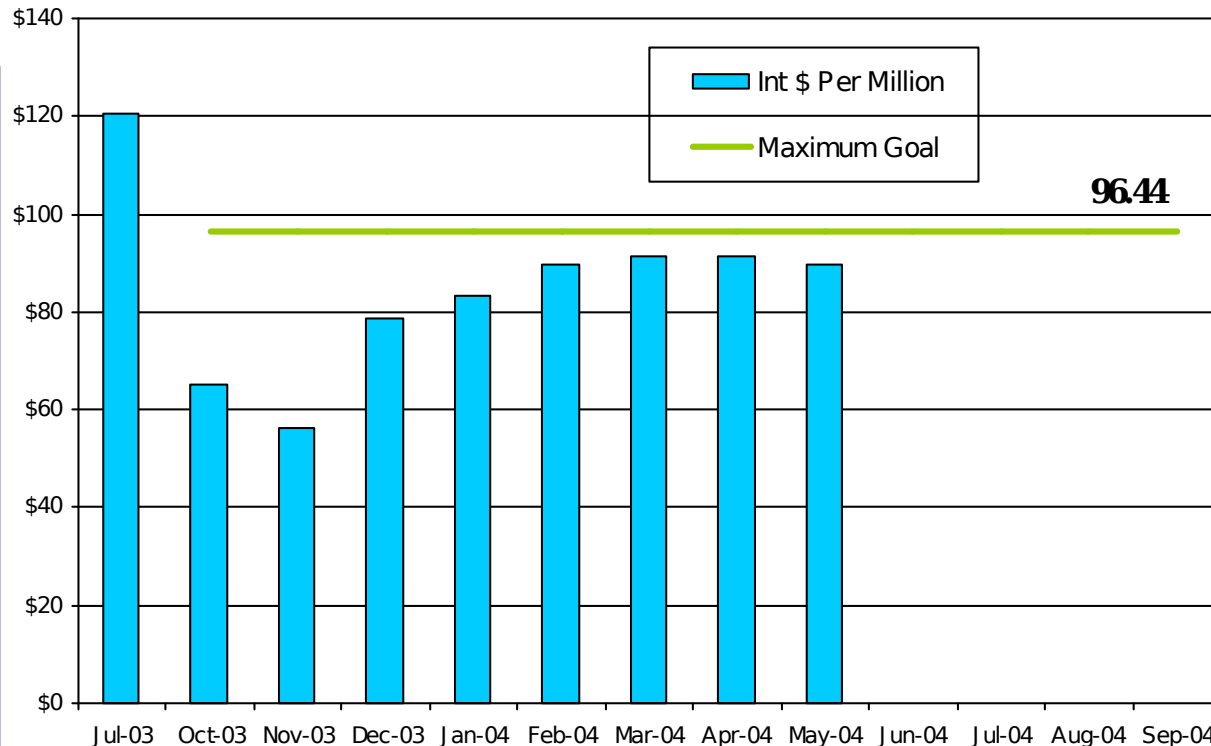


Army PPA Interest Reduction

Dr. Zakheim Memorandum Directs 20% Interest Penalty Reduction In FY 2004 From July 2003. Metric Is **Interest Dollars Per Million Dollars Disbursed Using Entitlement Systems**



This Chart Shows Accounting System Numbers

	FY 04 YTD	July 2003 Baseline	FY 04 Goal
Army	120.55	96.44	89.56

DFAS Efforts

- Internal and external training to employees and customers
- Partnership with Army on reducing interest
- Expansion of electronic commerce
- Improve processes

09/13/16

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